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DRAFT CLAIMS FOR DISCUSSION PURPOSES ONLY:

OCT 14 2008

SERIAL No. 09/944,676

FROST BROWN TODD LLC
2200 PNC CENTER, 201 EAST FIFTH STREET
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To:	Examiner Kathleen Mosser	USPTO Art Unit: 3714	(571) 272-4435 (P) (571) 273-4435 (F) (571) 273-8300 (F)	8505

NUMBER OF PAGES 4
(INCLUDING COVER SHEET):

CLIENT/MATTER: 1160215-0538115

DATE: 10/14/2008

FROM: Anthony Hahn

PHONE: 614-559-7238

MESSAGE: RE: APPLICATION SERIAL No. 09/944,676TITLE: SYSTEM AND METHOD FOR AUTOMATED END-USER SUPPORTINVENTOR: BURGIN, ET AL.FILED: AUGUST 31, 2001CONTENTS:

a) Interview agenda

For interview scheduled: TBD

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